

# Newsletter

2nd Edition, 2023



We are excited to share with you that we have relocated our Brisbane clinic to a new, bigger and more comfortable space. The fit out is complete and the team are settling into the new clinic, conducting patient visits from the start of this month. The new site hosts all the same equipment and facilities that our previous site had but is a much larger space with capabilities of conducting multiple site visits at once. The new site is located on Butterfield street, opposite the Royal Brisbane & Women's Hospital, allowing for better access to patient pathways and easier access for patients to attend the clinic. It also has 4 dedicated parking spaces for monitors and participants.

If you would like a tour of the new facility, please get in touch with us via our website.



**JOIN US**

**ARCS Conference**

**6th - 8th June**

**ICC Darling Harbour**

We are looking forward to being part of ARCS once again! If you are keen to hear more about our site services and how we can help you run your clinical trials come and have a chat to a member of our experienced team. We will have prizes and giveaways so make sure you come and say hi!



# AUDIT READY

## An interview with Grace Wong - Quality Training & Ethics Manager

**How long have you been involved in clinical research and what appealed to you about the industry?**

I have been involved in the clinical research field for over 15 years. My previous role was working as a Clinical Trials Manager in an Oncology unit in a public hospital. I felt privileged to be exposed to both commercial and non-commercial studies, and specialised in managing complex early phase studies. These valuable experiences have provided me an in depth understanding of the clinical trial process from development in the laboratory space to bringing the therapeutic goods to be available to the general public. Working in the industry is always fast paced and I enjoy seeing developments in both healthy volunteer studies and various therapeutic areas.

**How did you get into the quality and training side of clinical research?**

In clinical research, routine monitoring and audits are essential to ensure participant's safety, which is the top priority. I am always interested in and involved in continuous quality improvement projects, and part of that is to ensure all staff are well trained to be able to perform to their full extent. I have special interest in looking at system review and propose changes, collaborate with various stakeholders and gaining their expert opinions on their subject matter. This role has provided me an opportunity to focus on the quality and training side, and to work hand in hand with the operations team to identify any gaps and implement any changes smoothly.

**Do you have a favourite quality or training moment?**

My favourite quality moment would be working collaboratively with the site team, a group of passionate Investigators, Site Managers and coordinators who constantly strive for continuous quality improvement and keeping abreast of new developments in the research space and data capture systems. Those discussion on exploring new ideas, lessons learnt are always fruitful. Having a team with the same goal and all dedicated working towards it is not something you can find in every workplace.

**What have you learnt so far working at Paratus Clinical?**

Paratus Clinical has an amazing structure and positive working culture. Each team specialise in their strength e.g. recruitment, ethics, clinical operations, all teams work seamlessly and smoothly. Things progress very efficiently and effectively. Open communications are highly encouraged and valued in Paratus.

# 5 TOP TIPS FOR AUDIT READINESS:

Our dedicated Quality and Training team have learnt a lot from audits we have undergone this year and share 5 top tips on lessons they have learnt to ensure we are always audit ready:



**PREPARATION** - provide a timeline of events of the study, being an separate, dedicated department they will meet with the sites and ensure a timeline is available to the auditor.



**QUALITY TIME** - our Quality team coordinate site staff to ensure there is concentrated time spent with the auditor where all staff involved in the study are present at different timepoints throughout the audit.



**CLOSING THE LOOP** - documentation is key, our Quality team provides comprehensive information and ensures documentation is in place so all loops are closed, this reduces findings and clarifications are corrected at the time of the audit.



**CONTINGENCY PLAN** - our SOP's are reviewed regularly to ensure all possible outcomes are mitigated and updates are made with audit findings taken into consideration.



**RESOLUTION** - having a dedicated Quality team ensures immediate corrective actions are in place immediately after the audit close out meeting.

For more information please see our  
website:  
[www.paratusclinical.com](http://www.paratusclinical.com)



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